

CURRICULUM VITAE

LISA LANG

EDUCATION

Numerous Industry Seminars and Courses,

1988-1994

PROFESSIONAL EXPERIENCE

Allstate Insurance Company, 1988



Customer Service Representative. Took and developed underwriting information from insurance applicants. Liaison between applicants, sales representatives and underwriting. Became familiar with insurance terminology. Took loss reports. Extensive public contact.

Unico American, Woodland Hills, California 1988-1990

Senior Examiner. Handled above-listed lines. Determined coverage, liability and damages. Supervisor/Trainer of examiner trainees. Directed independent adjusters and defense counsel. Reported to reinsurers.

Allianz Insurance Company, Burbank, California 1990-1995

Senior Examiner. Supervised litigated and complex coverage and liability files, including construction defect, environmental, personal and advertising injury claims. Directed independent adjusters and defense counsel, attended court settlement conferences, monitored trials and conferred with insureds. Reported to reinsurers and underwriters, interpreted treaty language in capacity of ceding company. Assigned sensitive accounts requiring special handling.

Claims Resource Management, Inc., Acton, California 1995-Present

Senior Claims Analyst.

PRIOR EXPERIENCE

1981-1988

Worked with municipal and regional governmental concerns. Assignments included Police Dispatch, Dispatch Trainer, Ground-to-Air Support Coordinator, Data Entry, and Data Processing. Completed Police Reserve Academy.

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