

# CURRICULUM VITAE

## R. BRUCE GLAD

### EDUCATION

**St. John's College, Annapolis, Md., 1963-1965**  
Liberal Arts Program.

**College of Notre Dame, Baltimore Md., 1981**  
B.A. (With Honors - Highest Achievement among Business Majors). Major in Business (Accounting & Human Resources). Minor in Industrial Psychology.

**Towson State University, Towson, Md., 1981-1982**  
Post-Baccalaureate Studies, Psychology.

**Old Dominion University, Norfolk, VA., 1983-1985**  
Graduate Study in Industrial/Organizational Psychology.

### PROFESSIONAL EXPERIENCE

**Reid McCook Associates 1980-1983**

Independent Adjuster/Marine Surveyor. Yacht Claims and Marine Surveys; Commercial Property & Liability Claims; Personal Lines.

**Mandala Service Group 1983-1986**

Independent Adjuster/Marine Surveyor. Commercial Property and General Liability Claims, Yacht Claims and Surveys, Commercial Auto, Bus, and Heavy Equipment Claims.

**Continental Excess & Select 1986-1994**

Assistant Vice President. Manager of Professional & Specialty Liability Claims Department. Areas of expertise include Construction Defect; Sporting Events Liability; Medical Malpractice Claims including both individual practitioners and institutions; Medical Association Director's & Officer's liability; Lawyer's, Accountants, & Insurance Company Errors & Omissions claims; and various specialty lines claims. Director of Training and Development for claims department.

**Claims Resource Management, Inc. 1994-Present**

Vice President. Supervise adjusters in General Liability unit, handling Construction Defect, Commercial General Liability and miscellaneous Professional Liability claims. Handles a variety of General and Professional Liability claims including Construction Defect and Errors and Omissions.



**claims resource management, inc.**

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