

CURRICULUM VITAE

ZEF HOCHHEISER

EDUCATION

California State University, Northridge, California
Bachelor of Sciences, Recreation



PROFESSIONAL EXPERIENCE

Workmen's Auto Insurance Company 1981-1983

Claims Representative. Responsible for first and third party physical damage claims, and handling salvage.

Allianz Insurance Company 1983-1985

Claims Representative. Responsible for first and third party automobile and general liability claims.

Maryland Casualty Insurance Company 1985-1987

Claims Representative. Responsible for first and third party claims. Handled litigated and non-litigated personal line auto and homeowner claims and commercial lines automobile and general liability claims.

Financial Indemnity Insurance Company 1987

Claims Specialist. Responsible for first and third party claims. Handled both litigated and non-litigated commercial and personal lines automobile claims.

Hertz Claim Management 1987-1991

Senior BI Claim Examiner. Responsible for first and third party claims. Handled product liability claims, as well as slip and fall claims. Handled litigated and non-litigated claims, including supervising defense attorneys, controlling litigation expenses, and recommending defense strategy and action plan.

claims resource management, inc.
P.O. Box 250 • 33345 Santiago Road • Acton, California 93510
Telephone: (661) 265-6400 • Fax: (661) 265-6450 • www.crimi.com

CONTINUING PROFESSIONAL EXPERIENCE

Prudential Insurance 1991-1996

Casualty Analyst. Responsible for third party injury claims. Handled large exposure personal injury claims, and claims involving coverage issues, duty to defend issues, Cumis issues on litigated and non-litigated claims. Managed pending bad faith claims, in addition to supervising defense attorneys, controlling litigation expenses, and recommending defense strategy and action plan.

Prudential Insurance 1996-2000

Property Analyst. Handled first and third party automobile and homeowner claims.

Claims Resource Management, Inc. 2000-Present

Claims Analyst. Investigation and adjustment of claims including construction defect, general liability, bodily injury, property damage, premises liability, products liability, and professional liability.

CONTINUING EDUCATION

Auto and Homeowner Estimating Courses

GP-41

LA-1 Tort Law

General Insurance 21, 22, and 23

CPCU 1,2, 3 and 4

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