

# CURRICULUM VITAE

**DANA GARZA**

## EDUCATION

**California State University, Dominguez Hills, Carson, CA**  
Bachelor of Arts, Liberal Studies

Graduated Cum Laude with Honors

- CBEST / State Teacher Permit
- Extensive Customer Service Training
- Effective Interpersonal Skills Training



## PROFESSIONAL EXPERIENCE

**Claims Resource Management, Inc.** 2015-Current

Claims Analyst. Investigation and adjustment of claims including construction defect, general liability, bodily injury, property damage, premises liability and products liability.

**Farmers Insurance Group** 2015

Contracts Specialist for personal lines contracts and non-contractual forms.

**ACE American Insurance** 2012-2014

Claims/Operations Assistant for commercial lines, general liability and business auto.

**Mercury Insurance Group** 2006-2011

Casualty Adjuster for personal lines, auto.

**St. Matthew's Parish School** 2001-2004

Elementary School Teacher for Pre-K through Grade 6.

**claims resource management, inc.**  
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