

CURRICULUM VITAE

KEVIN COWGER

EDUCATION

California State University, Northridge
Bachelor of Science, Psychology



PROFESSIONAL EXPERIENCE

Claims Resource Management, Inc. 2015-Present
Claims Analyst. Investigation and adjustment of claims including construction defect, general liability, bodily injury and property damage.

Western General Insurance Company 2013-2015
Claims Analyst. Automobile claims in California, Arizona & Utah. Coverage Specialist. Coverage investigation concerning material misrepresentation issues for California and Texas Policies.

Claims Resource Management, Inc. 2009-2012
Claims Analyst. Investigation and adjustment of claims including construction defect, general liability, bodily injury and property damage.

Various Temporary Assignments 2006-2009
Claims Specialist.

Farmers Insurance 1990-2006
Claims Training and Education Manager. Created and implemented statewide curriculum involving coverage, comparative negligence, medical evaluation, evaluation and negotiation and legal bill review. Responsible for development of claims training staff. Worked on development of standards for claims supervisors. Deployed litigation management program. Responsible for training/deployment of electronic claims system.

Branch Claims Manager in four multi-line offices, including auto physical damage and liability - auto, and homeowners.

Branch Claims Supervisor. Managed daily operation, including coverage review, assignments, medical payments and subrogation. Supervised liability claims representatives and clerical staff.

claims resource management, inc.
P.O. Box 250 • 33345 Santiago Road • Acton, California 93510
Telephone: (661) 265-6400 • Fax: (661) 265-6450 • www.crmi.com

PROFESSIONAL EXPERIENCE CONTINUED

20th Century Insurance 1987-1990

Field Supervisor and Litigation Specialist. Handled immediate, high exposure losses, field appointments and corporate investigation requests.

Farmers Insurance 1980-1987

Various liability positions, from Claims Trainee to Claims Supervisor.

PROFESSIONAL EDUCATION

Certified in Colossus, Computer Science Corporation (2005)

Sexual Harassment AB1825 Certified (2006)

Certified in Interviewing and Selection (2006)

Certified in Violence in the Workplace (2006)

Allegiant Bill Review System Certified (2005)

Liability Coverage Certified (2006)

Evaluation and Negotiation, Pepperdine University, Malibu, California

I-CAR Certification (1994)

PROFESSIONAL MEMBERSHIPS

Fraud Claims Law Specialist, FCLS

Arbitration Forums, CSAA

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