

CURRICULUM VITAE

SONIA JIMENEZ-SMITH

EDUCATION

University of Rosario, Bogota, Colombia
Doctor of Law and Science Juridics



PROFESSIONAL EXPERIENCE

Claims Resource Management, Inc. 2010-Present

Claims Analyst. Investigation and adjustment of claims including construction defect, general liability, bodily injury, property damage, premises liability and products liability. Attend mediations and mandatory settlement conferences.

21st Century Insurance 1992-2010

Subrogation Arbitration Specialist - 2005-2010
Handled subrogation and litigation files. Attended mediations, arbitrations and mandatory settlement conferences.

Medical Claims Adjuster - 2000-2005

Handled medical claim review. Audited medical charges. Responsible for Spanish translation. Evaluated monthly payment reports. Interviewed involved parties.

Bodily Injury Claims Examiner Senior, Special Investigation Division - 1996-2000

Researched and handled claims regarding potential fraudulent activities. Negotiated liability and injury claims. Directed litigation files. Attended mediations, arbitrations and mandatory settlement conferences. Developed and administered training seminars regarding identifying fraudulent claims.

Bodily Injury Claims Adjuster - 1992-1996

Handled personal auto and homeowner claims. Developed presentations regarding fraudulent claims.

claims resource management, inc.
P.O. Box 250 • 33345 Santiago Road • Acton, California 93510
Telephone: (661) 265-6400 • Fax: (661) 265-6450 • www.crmi.com

PROFESSIONAL EDUCATION

- Civil Circuit Judge, supervising Municipal Judges, Colombia
- Legal Environment of Insurance
- Subrogation Recovery Professional Certification
- Special Investigation Training

PROFESSIONAL DESIGNATION

Professional Association National Association of Subrogation Professionals

- Certified Subrogation Recovery Professional, C.S.R.P.
- Arbitration Forums Panel Member

OTHER

Licensed Insurance Adjuster in:

Nevada - 711830

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